

## Pro-Guide Lithium Limited Warranty

Battery Outfitters, dba Pro-Guide Batteries at 35687 HWY 86 | Golden, MO 65658 extends this limited warranty to the original purchaser as well as a one-time transfer, and only to products sold in the U.S. and Canada.

Pro-Guide Batteries has a 10-year manufacturer's defect warranty from the date your product is received. This warranty does not cover negligence or misuse of the battery. If it is deemed that the battery was used improperly, your claim will be denied and your product returned to you, or you can purchase a replacement at a discounted rate.

### Limited Warranty on Pro-Guide Lithium Starting and Deep Cycle Batteries

We guarantee during the normal lifespan of this product that it will be without defects in materials or workmanship. If you were to experience a defect, we will repair, replace, or refund as described below:

Pro-Guide Batteries extends this warranty to the original owner as well as the second owner of this product within the warranty period sold either directly from Pro-Guide or one of our certified dealers. This warranty does not extend to batteries sold outside of the U.S. and Canada.

Our warranty covers any defects in materials or workmanship of all Pro-Guide Lithium products throughout the warranty period.

This limited warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.

This limited warranty starts on the date you receive your product and extends for 10 years. The warranty period is not extended if we repair or replace the product during the warranty period. We may change the availability of this limited warranty at our discretion, but any changes to lessen the warranty will not be retroactive while any changes to increase the warranty will be.

### Warranty Period Breakdown

#### Deep Cycle Lithium (PGLM50, 24M50, 24M75, 31M100, 31M150, 24VM72, 36VM50)

Any warranty claim during the first five (5) years of the warranty period will, in our sole discretion, result in either: (a) a repair or replacement of the defective product or the defective part free of charge or (b) a refund of the purchase price of the product.

Any warranty claim during the last five (5) years of the warranty period will, in our sole discretion, result in either: (a) a repair of the defective part free of charge or (b) a new product discount of forty percent (40%) off the MSRP price at the time of your warranty should you choose to replace the irreparable product.

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### Starting and Small Deep Cycle Lithium (PGLM09, PGLM24, 24M75-ST, 31M100-ST)

Any warranty claim during the first three (3) years of the warranty period will, in our sole discretion, result in either: (a) a repair or replacement of the defective product or the defective part free of charge or (b) a refund of the purchase price of the product.

Any warranty claim during the last seven (7) years of the warranty period will, in our sole discretion, result in either: (a) a repair of the defective part free of charge or (b) a new product discount of forty percent (40%) off the MSRP price at the time of your warranty should you choose to replace the irreparable product.

You will have thirty (30) days from the date we notify you that the product is irreparable to use your discount to purchase a replacement product. We will pay for shipping and handling fees to return the repaired product to you or for the new order of the replacement battery.

Pro-Guide Lithium Battery	Total Warranty	Free Replacement	40% off MSRP
PGLM50, 24M50, 24M75, 31M100, 31M150, 24VM72, 36VM50	10 Years	5 Years	5 Years
PGLM09, PGLM24, 24M75-ST, 31M100-ST	10 Years	3 Years	7 Years

### How to Make a Claim

To make a warranty claim, call (417) 942-7545 or email our Customer Service Team at [warranty@batteryoutfitters.com](mailto:warranty@batteryoutfitters.com).

Due to hazmat regulations, you must make any return shipment in the original packaging. If you do not have the original packaging, you may purchase the required packaging from us.

We strongly recommend you purchase insurance for your return shipment and request proof of delivery in case it is lost during transit.

If you are returning three (3) or more batteries at the same time, you can return the batteries in their original packaging on a pallet shipment arranged by Pro-Guide.

All returns must include a copy of your original receipt for the purchase and your contact information including phone number and shipping address.

Send your returned product to:  
Pro-Guide Batteries  
ATTN: Lithium Warranty  
35687 HWY 86  
Golden, MO 65658

